

# PREIDLHOF COVID-19 POLICY

## Our Corona strategy for a carefree holiday

All our usual services and holiday delights can be enjoyed with very few exceptions.

### Covid-19 free zone:

All guests are kindly required to present documentation of a negative antigen or PCR test for check-in. Upon reservation in advance, the antigen test is also available at cost price during check-in from 1 p.m. – 5 p.m at our Medical Centre.

Fully vaccinated guests do not need any test. A documentation which certifies the vaccination to be shared in advance is enough.

### Cancellation Conditions Covid-19

If the borders are closed unexpectedly, if there is a foreign travel warning for South Tyrol or if there are other official measures that prevent you from arriving, your booking can be cancelled free of charge up to 5 days before arrival. For the remaining trips, our normal cancellation conditions remain valid.

### Safety & Medical Centre Preidlhof

- Safety first – all employees are regularly subjected to corona tests
- Our Preidl Med SPA team can perform certified corona RT-PCR tests or certified serological corona antibody tests within a few hours on request. These are signed by our Dr. Angerer.
- These tests can be presented to authorities or employers
- Shops, restaurants and bars are open as usual in the region
- Our resort's extensive indoor and outdoor facilities are spacious enough to provide the necessary level of safety during this time, with 5000 m<sup>2</sup> of wellness facilities and 10 pools & whirlpool baths distributed accordingly. The generous opening hours from 07:00 to 23:00 also play a role here
- The Preidlhof SPA is the first SPA in Europe to be certified in accordance with ISO 17679, specifically for hygiene and safety, in February 2020

### Hygiene

- The already high hygiene standards have been further increased
- All employees wear masks
- Disinfection carried out whenever rooms are cleaned, cleaning protocols are followed throughout the hotel
- Exposed areas are disinfected several times a day
- Hand disinfection dispensers are available in all areas

### **Wellness & SPA**

- All facilities such as pools, saunas, relaxation oases are in regular operation
- the virus cannot survive in chlorinated bathing water and at high sauna temperatures
- The safety distances are maintained in the recuperation areas
- The full range of spa & beauty treatments is on offer as usual; the employees comply with increased disinfection standards

### **Sport & fitness**

- The full programme takes place
- Fitness workouts and yoga classes take place in small groups
- Bike tours and hikes are carried out in compliance with the distance rules
- the Texel Group Nature Park and the largest bike network in the Alps are located directly at the resort

### **Dine with us**

- Safety distances are maintained in all restaurants and bars
- We kindly ask guests to wear face masks at the buffet